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**EESSI – CDM 4.3**

**UB-Unemployment Benefits**

**U029-v4.3.4**

Amended reimbursement request reacting to contestation

*SED Guidelines*



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**Document history**

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| v4.3.4 | 30/04/2024 | Implementation of change request EESSI-12076 by adding the attachments paragraph to reflect the way the attachments must be correctly referenced.  Also added the Document history table. |

**SED U029 – Amended reimbursement request reacting to contestation**

SED U029 is used by the Case Owner (creditor) to reply to SED U023 – Reimbursement Contestation sent by the Counterparty (debtor). While SED U023 contains only the individual claims contested by the Counterparty, SED U029 contains as a rule all individual claims which were in the initial Reimbursement request – U020 – however, with an updated status reflecting the current position of the Case Owner with regard to that particular individual claim. Thereby, every SED U029 always represents the current global position of the Case Owner on the whole Reimbursement request but it is used primarily to react to the contestation made by the Counterparty in the previous SED U023.

SED U029 repeats the general information for the reimbursement request with an updated total amount requested following the contestation. For each individual claim included in the initial U020 - Reimbursement Request SED, the detailed information is repeated and/or updated. The Case Owner assigns a status to every individual claim.

The status should indicate the present state of the individual claim and be set as follows:

* 01- Accepted: If the CP accepted the individual claim (i.e. when the individual claim was not included in SED U023) and where the claim is not yet notified as paid in SED U024.
* 02 - Notified as paid in U024: For those claims which the CP had already notified as being paid with SED U024. These individual claims should not be changed anymore.
* 03 - Amount adapted to national ceiling: For claims where the CP applied its national ceiling to reduce the amount (previous SED U023) and the CO aligned the amount as indicated. The CO also expects to receive an agreement with this particular individual claim in the next (new) U023 or U021 from the CP and further Reimbursement Payment Notification (SED U024).
* 04 - Individual claim changed: For other contested claims (previous U023) where the CO accepted the contestation and changed the individual claim accordingly (e.g. if only 3 months refundable period should have been claimed instead of 5 months).
* 05 - Individual claim removed from the reimbursement request: For individual claims for which the CO accepts their refusal in the previous SED U023. These individual claim(s) should not be changed anymore in the further process of the case. The requested amount for reimbursement does not need to be changed to zero, however, in such a case the amount must not be included in the updated total amount requested in the general information section of SED U029.
* 06 - Under dispute: If the CO does not agree with non-acceptance or partial-acceptance as indicated from the CP in the previous SED U023.

It is possible to add attachments to SED U029. All attachments supporting the reply must be attached to the individual part of the SED. An attachment that is not correctly referenced to a specific individual part might not be handled properly.

For general remarks applicable to all the UB SEDs click [here](UB_SEDs_General_Remarks.docx).

[In order to see the content and explanatory notes of the SED U029 please click here.](Forms/U029_en.htm)