### DA012R – Reply to Contestation of Credit Note (RPY\_COC\_CRN)

**Purpose of the SED:**

The SED DA012R is used to send a reply to contestation of credit note.

Acronyms used in DA012R:

* CLA – claim for reimbursement
* CRN – credit note;
* COC\_CRN – contestation of credit note
* RPY\_COC\_CRN – reply to contestation of credit note

Reimbursement SEDs includes 2 parts: global and individual.

Global part of DA012R includes following mandatory fields:

* **Reference numbers:**
  + “Global CLA reference Creditor Liaison Body” – a reference number of the claim specified in DA010, which should be copied without any change;
  + “Global CRN reference Creditor Liaison Body” – a reference number of the credit note claim specified in DA012, which should be copied without any change;
  + “Global COC\_CRN reference Debtor Liaison Body” – a reference number of the contestation of credit note for claim specified in DA012C, which should be copied without any change;
  + “Global RPY\_COC\_CRN reference Creditor Liaison Body” – a reference number of the reply to contestation to credit note for claim which allows to identify the reply in the next steps of the exchange and in any future communication (links the SEDs). It is a unique number for the given reply and is repeated subsequently in the following SEDs at the global and at the individual level of SED;
* **Total number of RPY\_COC\_CRN** – which summarizes the number of replies given to individual contestation to credit notes and should be equal to the number of repeated (⭮) individual parts;
* **Total amount of accepted credit notes contestations** – which summarizes the amounts of the claim which contestation of withdrawal or adjustment, was accepted. If none of the contestation was accepted the amount is equal 0;
* **Date of submission** – with a date on which DA012R is submitted by the Creditor Liaison Body (Counterparty).

Individual part of DA012R, which can be repeated (⭮), allows to provide information about a reply to each individual claim which withdrawal or adjustment was contested and includes following mandatory fields:

* **ID Creditor / Debtor Institution** – copied from DA012 – with identification data (Institution ID, institution name) either of the institution of the place of residence / stay which provided benefits and requested reimbursement (Creditor) or the competent institution which issued entitlement document and is responsible for covering the cost of the benefits (Debtor);
* **References** – a set of references which allows to identify the RPY\_COC\_CRN on global and individual level and connect it with the previous SEDs, including:
  + “Global CLA reference Creditor Liaison Body” – a reference number of the claim specified in the DA010 on the global level, which allows to link individual replies to COC\_CRN with the original global claim (DA010) and should be copied without a change;
  + “Global CRN reference Creditor Liaison Body” – a reference number of the CRN specified in the DA012, which allows to link the individual replies to COC\_CRN to global CRN (DA012) and should be copied without a change;
  + “Global COC\_CRN Reference Debtor Liaison Body” – a reference number of the COC\_CRN specified in the DA012C which allows to link the reply to individual COC\_CRN with the global COC\_CRN and should be copied without a change;
  + “Global RPY\_COC\_CRN Reference Creditor Liaison Body” – a reference number of the RPY\_COC\_CRN specified in the global part of DA012R which allows to link individual replies to contestation in DA012R with the global part of DA012R and should be copied without a change;
  + “Individual CLA number Creditor Liaison Body” – a reference number of the individual claim specified in the individual part of DA010 which allows to link the reply to individual contestation RPY\_COC\_CRN (DA012R) with individual claim (DA010) and should be copied without a change;
  + “Individual CRN number Creditor Liaison Body” – a reference number of the individual CRN specified in the individual part of DA012 which allows to link the reply to individual contestation RPY\_COC\_CRN (DA012R) with individual CRN (DA012) and should be copied without a change;
  + “Individual COC\_CRN Number Debtor Liaison Number” – a reference number of the individual COC\_CRN specified in the individual part of DA012C which allows to link the reply to individual contestation RPY\_COC\_CRN (DA012R) with individual COC\_CRN (DA012C);
  + “Individual RPY\_COC\_CRN Number Creditor Liaison Body” – a reference number of the reply to individual contestation RPY\_COC\_CRN which allows to identify the reply in the next steps of the exchange and in any future communication (links the SEDs). It is a unique number for given individual reply and is repeated subsequently in the following SEDs at the individual level of SED.
* **Person receiving benefits** – copied from DA010 – an information about the person who received the benefits in kind;
* **Reply to credit note contestations** – with a list of predefined replies and optionally free text “other”;
  + 01 – Rectified corresponding claim number – should be chosen if the credit note was issued for claim which could not be identified based on the reference numbers provided by the Creditor Liaison Body. If this reply is chosen a rectified claim reference number must be provided;
  + 02 – Credit note correction – should be chosen if the credit note was issued for the amount exceeding the claim amount. If this reply is chosen an adjusted amount of individual credit note for interest must be provided;
  + 03 – We accept contestation – should be chosen if the contestation of the credit note is accepted. If this reply is chosen an amount of accepted contestation of credit note must be provided. This amount is being summarized in the **Total amount of accepted credit notes contestation** in the global part;
  + 99 – Other – should be chosen if none of the replies available is applicable;

It is possible to choose only one type of reply among for contestation among the one available. If the reply to contestation reason is different for each individual credit note contestation you have to issue several DA012R each for new batch of individual credit notes contestation with reply which applies, i.e. DA012R is issued for 10 individual credit notes contestations with reason no 01, another DA022R is issued for next [new] 10 individual credit note contestations with reason no 02, etc.

It is possible to add attachments to DA012R.

For general remarks applicable to all the AWOD SEDs click [here](AWOD_SEDs_General_Remarks.docx).

[In order to see the content and explanatory notes of SED DA012R please click here.](Forms/DA012R_en.htm)